



COLORADO SPRINGS
AIRPORT

2023

annual report

Small

✈️ but mighty

a year of
unprecedented

growth



letter from the director

The recognition as one of Gazette's Best Workplaces for the third consecutive year underscores our team's unwavering commitment and passion for serving the community.

2023 marked a remarkable year for the Colorado Springs Airport, achieving unprecedented success on all fronts.

As the year concludes, we take pride in experiencing one of the most substantial increases in air traffic in more than two decades, with an estimated total of 2.3 million passengers—the highest since the year 2000. This surge not only reflects heightened travel but also an expansion of air service options at COS. Welcoming Sun Country and Avelo Airlines to the COS roster and witnessing our existing airline partners introduce new service, such as Delta Air Lines' additions to Atlanta and Minneapolis/St. Paul, and Southwest's initiation of service to Long Beach, highlights the growth and diversification of our offerings. Southwest Airlines also announced they will begin daily service to Baltimore/Washington in June of 2024, which is a huge win for our community.

Regarding our terminal infrastructure, significant strides were made with the completion of the TSA Queuing area expansion in fall 2023, enhancing our capacity to handle increased traffic through the checkpoint. Our ongoing project, ElevateCOS, commencing in September, is our three-year commitment to modernize the concourse, update aging terminal infrastructure,

and prioritize accessibility and sustainability to enhance the overall passenger experience.

The development at Peak Innovation Park also continued to gain momentum, featuring extensive infrastructure enhancements and ongoing negotiations with several companies. The acquisition of over 562 acres of additional land in 2023 brings the total acreage of the business park to an impressive 2162, signifying sustained growth and expansion.

In the past year, Peterson Space Force Base and other military installations in the Pikes Peak region received significant assistance, including a \$15 million investment to improve infrastructure, particularly to Taxiway B in addressing a 20-year issue to enhance safety and reduce runway incursion risks. Additionally, Colorado Springs Airport played a crucial role in supporting the President and the United States Air Force Thunderbirds Aerial Demonstration Team, highlighting our commitment to national security and facilitating key military operations.

Several noteworthy developments have taken place in the general aviation sector, as well, with Sierra Nevada Corporation initiating a

remodel project at their Aviation Way facility, set for completion in 2024. Cutter Aviation successfully concluded their ramp rehabilitation project, while jetCenters of Colorado completed a new entryway and ADA ramp, entering phase two for further enhancements. jetCenters has also prioritized technological advancements, implementing new software for improved customer experiences and organizational growth. Additionally, COS Owners have commenced the construction of a new 24,000 square foot hangar development.

As a vital economic driver in the community, our success is rooted in the support and partnerships fostered within our city. Looking ahead to 2024, we are optimistic that the upward trajectory of our airport will persist, and we eagerly anticipate your continued involvement in the journey ahead.

Greg Phillips, AAE
Greg Phillips
Director of Aviation

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air service

In 2023, COS experienced a historic year in terms of traffic, with enplanements reaching the highest levels since 1999.



1,179,334

enplanements

the highest amount since 1999



2,347,496

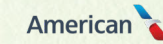
total passengers



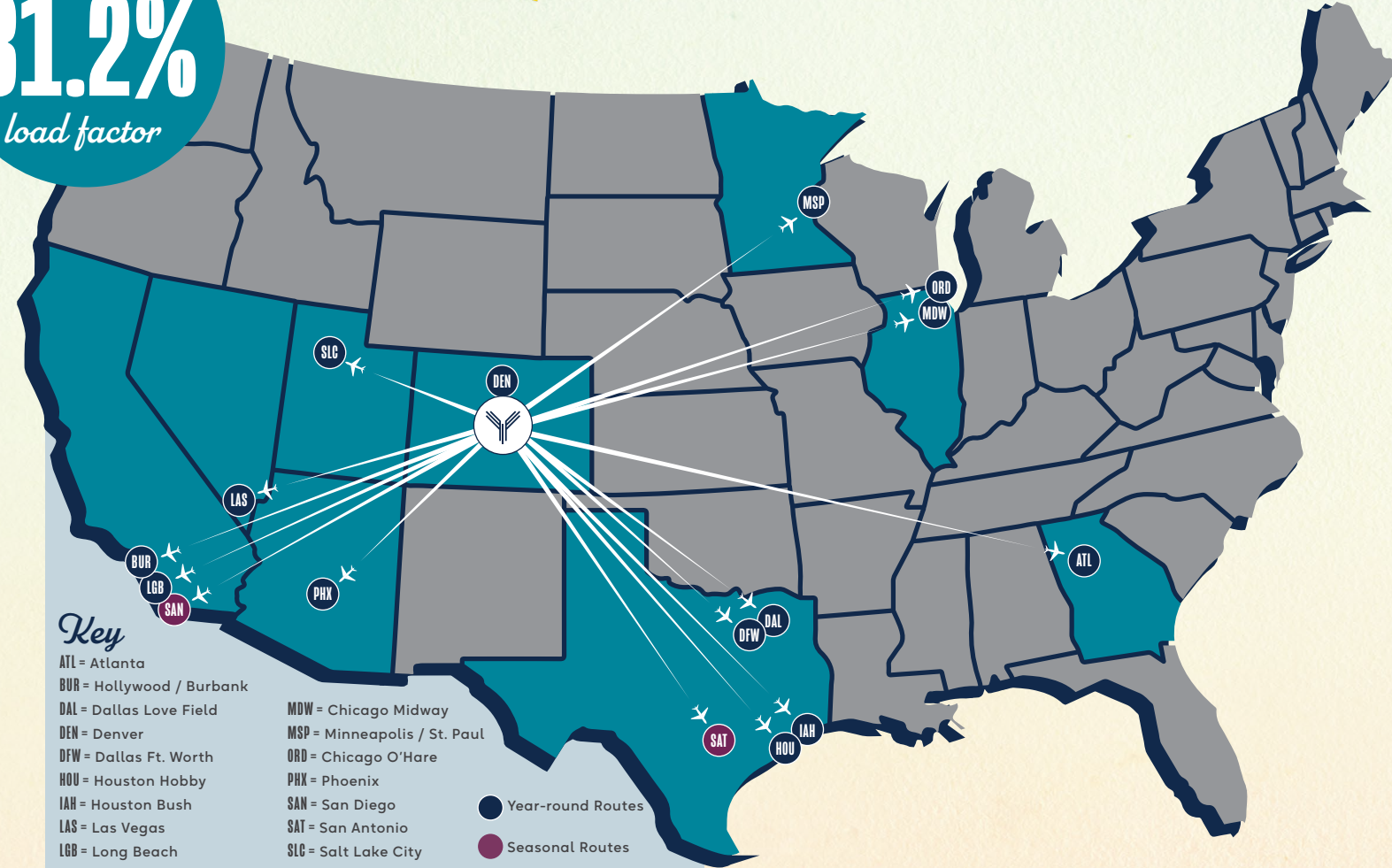
1,452,877

seats (outbound)

COS proudly featured flights with the following airlines in 2023:



average
81.2%
load factor



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Operating Revenues & Expenses

2023 revenues

23.2M



2023 expenses

21.1M



Grants

COVID related grants

\$4.4M

BIL (Bipartisan Infrastructure Law)

Other grants

\$9.4M

FAA Grants (Projects)



\$10k

CDOT Crack Seal



\$22k

Intern Grant



\$294k

K-9 & LEO

financials

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celebrations



2023 Gazette
Best Workplaces
3
consecutive
years



Global Biorisk Advisory
Council (GBAC)
recertification

7
flight of the month celebrations

6
passenger engagement events

5
inaugural celebrations



Airports Council International (ACI)
Excellence in Airport Marketing, Communications and
Customer Experience award for Overall Marketing Program
- SMALL AIRPORTS -

38
ambassadors

17
Paws 4 COS
volunteers

over
1,200
volunteer hours



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business

development

peak innovation park



All of this could not have been possible without our partner Urban Frontier, the Airport's master developer of Peak Innovation Park



In 2023, COS witnessed robust development marked by multiple construction projects, negotiations, and expansions.

terminal

1 Transportation Security Administration (TSA) queuing area expanded to accommodate increased traffic levels.

2 Began multi-year terminal modernization project, ElevateCOS which will include updating aging infrastructure for the concourse and increased sustainability and accessibility.

3 Completion of Taxiway Bravo rehabilitation including pond water quality improvements.

4 Installation of stand-alone Oversize Baggage Handling System for increased throughput and capacity.

5 Overflow Parking Lot built to accommodate rise in traffic.

6 SSP America was awarded the Food and Beverage Concession contract which includes the development of nine new food and beverage concepts slated to begin construction in 2024.

7 The Hudson Group, awarded the Retail Concession contract in 2022, began designing and planning construction for their three new retail concepts also slated to begin construction in 2024. The pre-security retail store was demolished, and barricades were installed in preparation for The Atrium retail concept to be constructed.

1 Construction commenced on a new 100,000 square foot warehouse building which will be occupied by a Fortune 500 company (anticipated to be completed May 2024).

2 Airport acquired 287 acres of land in 2023 but will be purchasing a total of 562 acres over the next 5 years increasing the footprint of Peak Innovation Park to 2,162 acres.

3 Land use study was completed for future aviation planning and conceptual design for the east side of the airport.

4 CDOT Land Acquisition, located north of the Airport by PSFB. The land adjoins property currently owned by the Airport and will be advantageous for development.

west side

The west side of our airport houses general aviation fixed-base operators (FBOs), flight schools, and hangars for charter and corporate airlines.



The objective of the Space Base Delta 1 mission is to oversee the operations of Peterson Space Force Base, Schriever Space Force Base, and Cheyenne Mountain Space Force Station. In addition to these local bases, it is also responsible for several others around the world – Greenland, Maui, Oahu, Boston, and Prospect Harbor to name a few.

Furthermore, it facilitates the activities of the U.S. Space Force and collaborates with 10 Space Deltas for mission fulfillment. While its main focus is on space-related endeavors, Peterson Space Force Base maintains a crucial role in providing airport rescue firefighting (ARFF) and emergency services for the Colorado Springs Airport. Additionally, it supports USDA wildlife services as part of its installation support mission, making it the primary tenant on Airport property.

number of operations

20,149



New hangar construction commenced for an 8,875 square foot building consisting of hangar, offices, emergency medical crew quarters, and ambulance bay. This development will support emergency advanced life support medical air service provided by REACH Air Medical and advanced life support ambulance services provided by UC Health.



peterson

number of operations

101,237



COS Owners Association at 905 Aviation Way is building their last hangar unit on the property. Construction for the 24,000 square foot hangar should be completed by the summer of 2024.

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54



aircraft
precautionary
incidents



149

medicals



✈️ 435 ✈️

diverted aircraft

Including 28 international diversions

35.9"

of snow on

32

different days



most in one event

10.2"

8th snowiest winter since 1999



acquired 2 new snowplows
(MB5s) for snow operations



Improved ADA accessible parking in lots
by replacing all signage to exceed code
as well as restriped all parking spots and
chevrons to identify the spots as ADA

safety & operations

*Continued multiple jet bridge
upgrade projects to include:*

- ✓ floor replacements
- ✓ Safety railings installed on
the top of the jet bridges
- ✓ Inverter upgraded

over

3,500

security badges
issued in 2023



badge holders cumulatively
underwent approximately

2,616



hours of training in the
badging office for 2023

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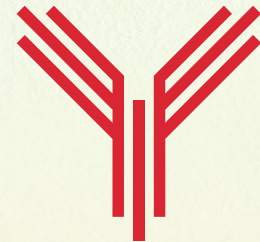
18 commission &
task force members

connected to the community



We are grateful for our many community partnerships.

- City of Colorado Springs
- Colorado College Hockey
- Colorado Springs Switchbacks FC
- Colorado State Fair
- Downtown Partnership
- Monarch Mountain
- Olympic City USA
- Pikes Peak America's Mountain
- Pikes Peak International Hill Climb



*Membership
in the following
community chambers:*

- Black Chamber
- Castle Rock Chamber
- Colorado Springs Chamber & EDC
- Hispanic Chamber
- Pueblo Chamber
- Southern Co. Women's Chamber
- Tri-Lakes Chamber
- Woodland Park Chamber

- Pikes Peak Marathon and Ascent
- Pikes Peak or Bust Rodeo
- Pikes Peak Outdoor Recreation Alliance
- Rocky Mountain PBS Simple Gift Series
- The Broadmoor Hotel & Resort
- Colorado Springs Sports Corp.
- Rocky Mountain Vibes
- USAFA, Association of Graduates
- Visit COS

commission & task force members

In addition to offering a special thanks to Mayor Yemi Mobolade and his leadership team, we'd like to thank the following members of our Airport Advisory Commission and The Regional Air Service Task Force.



2023 Airport Advisory Commission

John Buckley III · Chairman

Michelle Ruehl · Vice Chairman

Mark Volcheff · Commissioner

Danny Mientka · Commissioner

Al Peterson · Commissioner

George Mentz Esq. · Commissioner

John Eastman · Commissioner

Dan Roehrs · Alternate Commissioner

Dave Elliott · Meadow Lake Airport Liaison

County Commissioner Stan VanderWerf
Liaison Commissioner

County Commissioner Longinos Gonzalez Jr.
Liaison Commissioner

Randy Helms · City Council President and Representative

Brian Risley · City Council Representative

2023 Regional Air Service Task Force

William J. Hybl · Chairman

Executive Chairman of the El Pomar Foundation

Pam Shockley-Zalabak · Vice-Chair

Chancellor Emerita at the University of Colorado, Colorado Springs

Kyle Hybl · Member

President and CEO of the El Pomar Foundation

Jack Damioli · Member

President & CEO of The Broadmoor Hotel

Mike Cafasso · Member

CEO of St. Mary Corwin Medical Center

Dick Celeste · Member

Former President of Colorado College, Governor of Ohio, and US Ambassador to India

Doug Price · Member

President and CEO of Visit Colorado Springs

Johnna Reeder Kleymeyer · Member

President and CEO of the Colorado Springs Chamber & EDC

GEN (R) Ed Eberhart · Member

USAF, Retired

Jeffrey Shaw · Member

President and CEO of the Pueblo Economic Development Corp.

Megan Leatham · Member

President and CEO of Colorado Springs Sports Corp.

EX OFFICIO **Yemi Mobolade**

Mayor, City of Colorado Springs

Greg Phillips, AAE MBA

Director of Aviation, COS Airport

OTHERS **Steve Bartolin**

Chairman of the Broadmoor Hotel & Resort

Dave Palenchar

Chair, El Pomar Foundation

STAFF SUPPORT Keri Herling

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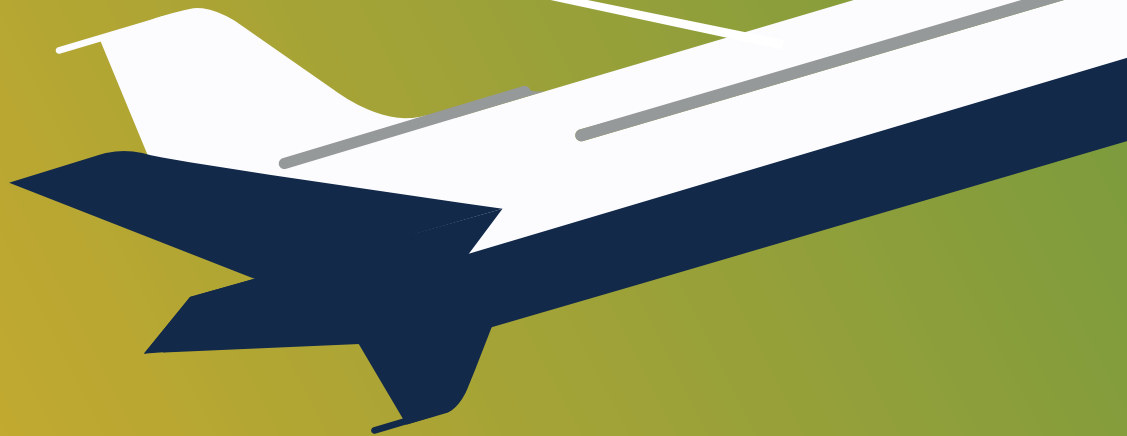
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Fall in love with Colorado's

small

airport



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