



# OFFICE OF THE CITY AUDITOR COLORADO SPRINGS, COLORADO

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## 19-12 City of Colorado Springs Enterprise Resource Planning System Upgrade

May 2019

### ***Purpose***

The City undertook an effort to upgrade their Enterprise Resource Planning (ERP) system in 2018. The purpose of this audit was to monitor the adequacy of financial and technical controls over the upgrade process. The review included project management, data conversion efforts, and system implementation evaluation.

### ***Highlights***

Based on our review, we concluded that the processes and controls were adequate to protect the organization for purposes of project management, data conversion, and system implementation. We noted one(1) opportunity and one(1) commendable practice that were discussed with City staff. We also provided insight, comments, and recommendations directly to project staff throughout the project.

We are not including details concerning any potential vulnerabilities (or strengths) related to the security of those City of Colorado Springs facilities and functions. Disclosure of this information to the public would be contrary to the public interest in improving or maintaining secure information technology systems for the City. The details of this audit are not required to be released to the public per C.R.S. § 24-72-204(2)(a)(VIII)(A).

### ***Management Response***

Management has agreed with the opportunity and has agreed to address it in the future.

This audit was conducted in conformance with the International Standards for the Professional Practice of Internal Auditing, a part of the Professional Practices Framework promulgated by the Institute of Internal Auditors.