



OFFICE OF THE CITY AUDITOR COLORADO SPRINGS, COLORADO

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A handwritten signature in black ink, appearing to read "Denny L. Nester".

19-25 City of Colorado Springs Information Technology Performance

December 2019

Purpose

The purpose of this audit was to evaluate the performance of the Information Technology (IT) Department as measured by their achievement of their commitment statement and Chief Information Officer (CIO) priorities. We also evaluated their results related to delivering projects on time and within budget.

Highlights

Based on our review, we concluded that the processes and controls were adequate to measure and report the achievement of the IT Department's commitment statement and CIO priorities. We noted two (2) commendable practices, two (2) opportunities for improvement, and one (1) observation that were discussed with City IT staff.

We are not including details concerning any potential vulnerabilities (or strengths) related to the security of those Colorado Springs facilities and functions. Disclosure of this information to the public would be contrary to the public interest in improving or maintaining secure information technology systems for the City of Colorado Springs. The details of this audit are not required to be released to the public per C.R.S. § 24-72-204(2)(a)(VIII)(A).

Management Response

Management has agreed to address the issues. We will follow up on management's actions in future reports.

This audit was conducted in conformance with the International Standards for the Professional Practice of Internal Auditing, a part of the Professional Practices Framework promulgated by the Institute of Internal Auditors.