15-12 Information Technology Governance Monitoring

May 2015

Purpose

The purpose of this audit was to monitor operational and strategic changes as they occur in the City's Department of Information Technology (DoIT).

Highlights

Based on our review, we conclude that the governance and management of the City's Department of Information Technology was progressing under the leadership of the new Chief Information Officer (CIO). No reportable observations were noted. Our monitoring efforts will continue throughout 2015.

Our efforts included the routine attendance at weekly meetings between DoIT staff and management. Also, we met with the new CIO to develop our understanding of the strategies and efforts being expended on DoIT projects. We observed staff efforts in dealing with issues involving the City's existing information technology infrastructure. We also reviewed their efforts related to compliance with an external set of controls.

As part of the DoIT's 2014 budget submittal, an Information Technology (IT) Strategic Plan was released. "The purpose of this plan [was] to set the City of Colorado [Springs] on a course to achieve maximum return on its investments in technology, process, and knowledge."

In late September 2014, a full-time Chief Information Officer (CIO) was hired. The new CIO set out to understand the plans and efforts being expended to correct and redesign the City's technology infrastructure. The CIO also indicated that the plan was "directionally correct and that it was not expected to see any significant course corrections in the foreseeable future."