



# Proposed Service Changes

Fall 2022

## SUMMARY

This **Fall 2022 Service Change** proposal features numerous improvements to existing services, that if approved, will be implemented this fall. This package of service enhancements is one of the largest in many years and is designed to make the MMT system more accessible to more customers, more often. Frequency improvements shorten wait times between buses and more off-peak service allows customers to travel throughout the region on weekday-evenings and on the weekends.

Mountain Metropolitan Transit (MMT) is proposing to improve weekday frequency on Route 22; improve weekday-evening frequency on seven routes; add weekday-evening service to 12 routes; add Saturday service to six routes; add Sunday service to 12 routes; add service to and extend Route 35; and operate deviated fixed-route service on Routes 38 and 40.

Funding for these service improvements is made possible by 2021 and 2022 budget amendments approved by the Pikes Peak Rural Transportation Authority (PPRTA).

Opportunities for the public to review and comment on these proposed changes will be provided through a video recording and survey. Information on how and when to view this material will be shared through our website ([www.mmtransit.com](http://www.mmtransit.com)), notices on our vehicles, and through social media during the week of July 25, 2022. Comments on this proposal will be accepted through August 7.

See below for details.

### **1. SERVICE IMPROVEMENT: ROUTE 22 (Southborough via Murray Blvd)**

MMT proposes to improve Route 22 weekday-daytime frequency from 60-minutes to 30-minutes.

Proposed Implementation – Sunday, September 25, 2022

### **2. SERVICE IMPROVEMENT: Weekday-Evening Frequency**

MMT proposes to improve weekday-evening frequency from 60-minutes to 30-minutes on Routes 1, 3, 5, 7, 11, 25, and 27.

Proposed Implementation – Sunday, September 25, 2022

### **3. SERVICE ADDITION: Weekday-Evening Service**

MMT proposes to add weekday-evening service to Routes 2, 6, 8, 10, 12, 14, 15, 16, 17, 32, 34, and 35.

Proposed Implementation – Sunday, September 25, 2022

### **4. SERVICE ADDITION: Saturday Service**

MMT proposes to add Saturday service to Routes 14, 15, 16, 17, 18, and 35.

Proposed Implementation – Sunday, September 25, 2022

### **5. SERVICE ADDITION: Sunday Service**

MMT proposes to add Sunday service to Routes 2, 6, 8, 12, 14, 15, 16, 17, 18, 32, 34, and 39.

Proposed Implementation – Sunday, September 25, 2022

### **6. SERVICE ENHANCEMENT: ROUTE 35 (Las Vegas St-PPCC Centennial)**

MMT proposes to eliminate the mid-day service gap from 11:42am to 2:30pm and extend Route 35 on the northern end to Janitell Road and Four Seasons Drive.

Proposed Implementation – Sunday, September 25, 2022

### **7. SERVICE ENHANCEMENT: ROUTES 38 and 40**

MMT proposes to enhance Route 38 (Montebello Dr-Memorial North/Children’s Hospital) and Route 40 (PPCC Rampart-Voyager Pkwy) from limited-stop, express routes to deviated fixed-route services. These services will continue to operate along their current routing with a similar schedule but may deviate from the route alignment to collect or drop off passengers who have requested the deviation.

MMT proposes to charge a \$1 surcharge for requested deviations. As prescribed by the Federal Transit Administration (FTA), a reasonable surcharge may be charged for requested deviations, not to exceed twice the base fare. MMT’s base fare for traditional fixed route service is \$1.75.

MMT proposes to add a surcharge of \$1 for rider deviations on a given trip.

Proposed Implementation – Route 38 on Sunday, September 25, 2022  
Route 40 on Monday, August 29, 2022

## RATIONALE

The service changes identified above were assembled after careful coordination with our customers and regional partners.

As a recipient of Federal Transit Administration (FTA) resources, Mountain Metropolitan Transit has a federally-approved Title VI Program and is required to conduct a Title VI and Environmental Justice equity analysis when planning a Major Service Change or any fare change. Analysis of demographic data of MMT riders as well as populations in Census Blocks within the vicinity of the fixed-route system shows **no evidence of disparate impact or disproportionate burden** regarding any of the route changes proposed for Fall, 2022.

## PROCESS

Public input regarding this plan will not be done in person due to community COVID-19 conditions. We will follow the same virtual public outreach process used during the previous service change efforts. A video outlining the proposed service changes and instructions for how to provide feedback will be made available to the public through several outlets – [www.mmtransit.com](http://www.mmtransit.com), social media, and through **Rider Alerts** posted on our buses. The video will be made available the week of July 25, 2022 and comments on this proposal will be accepted through August 7.

The final service change recommendation will be made after completion of the public process and the public comment period. Decisions will be made in consideration of the comments received, benefits and other impacts to the community and the riding public, transit system operational requirements, and consistency with the City of Colorado Springs and Mountain Metropolitan Transit's objectives.