

## Frequently Asked Questions – Store – North Slope Recreation Area

Category	Question	Answer
General	Do I need to wear a mask in the gift shops?	It is not required but it is encouraged in populated areas such as parking lots and gift shops.
General	Are there social distancing requirements?	It is not required but it is encouraged This includes keeping a 6-foot distance from others, washing hands frequently or using hand sanitizer.
General	Is there still construction on the summit or on the road?	Yes, there will still be construction activities. There will be restrictions and limits of access during the construction season. These restrictions may change so it is recommended you visit our <a href="#">website</a> for the most current information.
Product	Can I purchase a North Slope One Day Admission Pass online?	Yes, visit our new virtual <a href="#">Pikes Peak Store</a> .
Product	How long is my one day admission valid for?	North Slope Recreation Area admissions are valid for the season only. The North Slope Recreation Area season is generally May 1 <sup>st</sup> to the 3 <sup>rd</sup> Sunday in October, weather permitting.
Product	I want to go fishing at North Slope Recreation Area, do I need a parking pass?	It is not required but recommended due to the limited parking. There is no charge for the parking permit. The parking permit is <b>per day and per vehicle</b> and can be purchased with an adult North Slope admission.
Product	How do I select the date of my North Slope Parking Pass?	When the North Slope Recreation Area Parking Pass is added to the cart a window will appear to “Select Date” of your visit, “Select Time” and then “Select Quantity” for your visit. This is per vehicle and not per person. You will enter your first and last name and then “Add to Cart”.
Product	Do I need to purchase a North Slope Pass and a One Day Pass if I want to visit the summit and the North Slope Recreation Area?	No, If you plan to go to the summit the North Slope access is included in the purchase price. If you are only planning to visit the North Slope Recreation Area then you only need to purchase the North Slope Pass.
Usage	How do I redeem my online tickets?	You will receive an email with your ticket barcode and your transaction ID. Due to the poor cell phone reception at the Gateway a

		screenshot or printed copy of the Transaction ID or barcode is necessary. Staff must have this information to allow entry.
<b>Usage</b>	What if I do not have a printer to print my tickets?	Please take a picture or screenshot the barcode or transaction ID receipt to your phone.
<b>Website</b>	I do not see a tickets page, where do I go?	From the new virtual <a href="#">Pikes Peak Store</a> homepage, select the “Shop All Products” button. To purchase a North Slope one day admission ticket, select the “North Slope One Day and Parking Reservation” option.
<b>Website</b>	Do I need to have an account?	Yes, to make a reservation or purchase an annual pass an online account is required. The advantage to creating an account is you can reprint receipts, track your redemptions, and reschedule a reservation if you need to make a change.
<b>Website</b>	How can I see more information about the various ticket types?	To see more information about each item click the view item button or on the product image.