



## **Proposed Service Changes**

Fall 2021

## SUMMARY

This **Fall 2021 Service Change** proposal features several improvements to existing services to be implemented this fall and also a service expansion scheduled for spring 2022.

Mountain Metropolitan Transit (MMT) is proposing to improve on-time performance on Route 11 on the weekends; add Sunday service to Routes 22 and 23; and convert Route 37 (Hancock Plaza-Amazon-COS Airport) from an express service to a full service route with additional trips and ADA paratransit service. Next year, MMT is also proposing to implement a Downtown Shuttle that will greatly enhance mobility, help improve congestion, and provide parking management solutions in downtown Colorado Springs.

Funding for these service improvements are made possible by the Pikes Peak Rural Transportation Authority (PPRTA) 2021 budget amendment.

Opportunities for the public to review and comment on these proposed changes will be provided through a video recording and survey. Information on how and when to view this material will be shared through our website ([www.mmtransit.com](http://www.mmtransit.com)), notices on our vehicles, and through social media during the week of June 21, 2021.

See below for details.

### **1. SERVICE IMPROVEMENT: ROUTE 11 (World Arena-PPCC)**

MMT proposes to address long-standing on-time performance issues experienced by Route 11 on Saturdays and Sundays. It has become increasingly difficult to keep this route operating according to schedule.

Proposed Implementation – Sunday, September 26, 2021

### **2. SERVICE IMPROVEMENT: ROUTE 22 (Southborough via Murray Blvd) Sunday Service**

MMT proposes to add Sunday service to Route 22 to provide our customers with mobility options seven-days a week.

Proposed Implementation – Sunday, September 26, 2021

### **3. SERVICE IMPROVEMENT: ROUTE 23 (Galley Rd-Tutt Blvd) Sunday Service**

MMT proposes to add Sunday service to Route 23 to provide our customers with mobility options seven-days a week.

Proposed Implementation – Sunday, September 26, 2021

### **4. SERVICE IMPROVEMENT: ROUTE 37 (Hancock Plaza-COS Airport)**

MMT proposes to convert the new Route 37 service serving the Amazon facilities and the Colorado Springs Airport from an express service tailored to Amazon’s shift changes to a full service route with additional trips and ADA paratransit service.

Proposed Implementation – Sunday, September 26, 2021

### **5. SERVICE EXPANSION: DOWNTOWN SHUTTLE**

MMT proposes to implement a new Downtown Shuttle that will greatly enhance mobility, help improve congestion, and provide parking management solutions in downtown Colorado Springs. With high-frequency service, extended operating hours (including late-night weekend service), and connections to key downtown destinations, this service is designed to serve all your mobility needs when visiting downtown Colorado Springs.

Proposed Implementation – Sunday, April 24, 2022 (at the earliest)

## RATIONALE

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The service changes identified above were assembled after careful coordination with our customers and regional partners.

## PROCESS

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Public input regarding this plan will not be done in person due to community COVID-19 conditions. We will follow the same public outreach process used during the fall 2020 and spring 2021 service change efforts. A video outlining the proposed service changes and instructions for how to provide feedback will be made available to the public through several outlets – [www.mmtransit.com](http://www.mmtransit.com), social media, and through **Rider Alerts** posted on our buses. The video will be made available the week of June 21, 2021.

The final service change recommendation will be made after completion of the public process and the public comment period. Decisions will be made in consideration of the comments received, benefits and other impacts to the community and the riding public, transit system operational requirements, and consistency with the City of Colorado Springs and Mountain Metropolitan Transit's objectives.