



# Proposed Service Changes Fall 2021

## **Digital Public Meeting**

Mountain Metro wants to digitally meet with the community it serves to gather feedback regarding proposed service changes for fall 2021.

**The video and customer survey will be available on June 21 at [mmtransit.com](http://mmtransit.com).**

---

**Notes:** Attendance at public meetings is not required to comment. You may also fax your comments to 719-385-5419 or email to [transitinfo@coloradosprings.gov](mailto:transitinfo@coloradosprings.gov). Comments will be accepted through June 30, 2021. In accordance with the ADA, anyone requiring an auxiliary aid to participate in these meetings should make the request as soon as possible but no later than two business days (Monday through Friday) before the scheduled event. Citizens who are deaf may also use 711 to arrange for an accommodation.

---

## **Proposed Service Enhancements:**

**Schedule Adjustment – Route 11 (World Arena – PPCC):** MMT proposes to address long-standing on-time performance issues experienced by Route 11 on Saturdays and Sundays. It has become increasingly difficult to keep this route operating according to schedule.

**Proposed Implementation: Sunday, September 26, 2021**

**Sunday Service Improvement – Route 22 (Southborough via Murray Boulevard):** MMT proposes to add Sunday service to Route 22 to provide our customers with mobility options seven days a week.

**Proposed Implementation: Sunday, September 26, 2021**

(Proposed service enhancements are continued on reverse side.)

## **Service Enhancements (Continued):**

### **Sunday Service Improvement – Route 23**

**(Galley Road - Tutt Boulevard):** MMT proposes to add Sunday service to Route 23 to provide our customers with mobility options seven days a week.

**Proposed Implementation: Sunday, September 26, 2021**

### **Service Improvement Route 37 (Hancock Plaza to Colorado Springs Airport):**

MMT proposes to convert the new Route 37 service serving the Amazon facilities and the Colorado Springs Airport from an express service tailored to Amazon's shift changes to a full service route with additional trips and ADA paratransit service.

**Proposed Implementation: Sunday, September 26, 2021**

**Service Expansion:** MMT proposes to implement a new Downtown Shuttle that will greatly enhance mobility, help improve congestion, and provide parking management solutions in downtown Colorado Springs. With high-frequency service, extended operating hours (including late-night weekend service), and connections to key downtown destinations, this service is designed to serve all your mobility needs when visiting downtown Colorado Springs.

**Proposed Implementation – Sunday, April 24, 2022 (at the earliest)**



1015 Transit Drive  
Colorado Springs, CO 80903  
719-385-7433 [MMTransit.com](http://MMTransit.com)