

City of Colorado Springs Stormwater Fee: A Quick Overview

What is Stormwater?

Stormwater is rain or snow that falls on streets, parking areas, rooftops and other developed land and either flows directly into nearby streams or travels there through drainage systems. This is different than wastewater, which is water that has been used in a home or business and flushed down a toilet or drain.

On November 7, 2017, voters approved the City of Colorado Springs to allow for the billing and collection of a dedicated fee to fund stormwater programs and projects. As part of the ordinance, Springs Utilities was contracted to collect a monthly **residential stormwater** fee on utilities bills. Please note, stormwater is not a service managed by Springs Utilities.

For Residential Customers with an Active Water Service Agreement:

Beginning July 1, Springs Utilities will bill residential customers with an active water service agreement a monthly \$5 stormwater fee. The fee will be listed under your water service details. For more information, please refer to the City's website at coloradosprings.gov/stormwater.

For Non-Residential Customers/Customers without an Active Water Service Agreement:

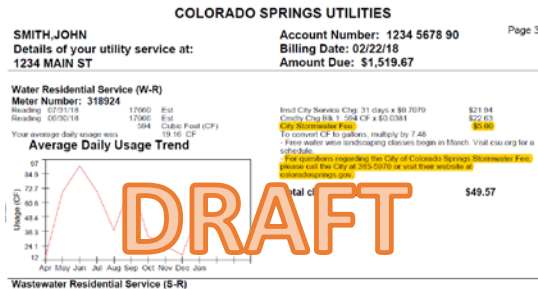
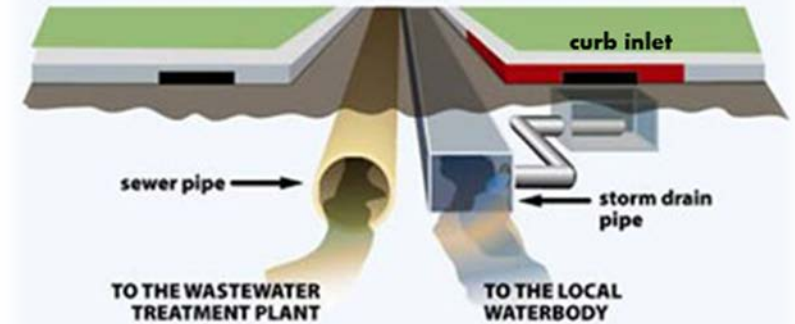
Beginning July 1, the City of Colorado Springs will bill a stormwater fee for all non-residential and residential customers without a current Springs Utilities water service agreement. The stormwater fee will be \$5 per month per residential unit and \$30 per month per developed or improved acre on non-residential use parcels.

More Questions?

Please see a few options to quickly assist you:



Storm Drain Systems are Separate from Wastewater Systems



| Question Type | Contact Information |
|-------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Stormwater Fee or Fee Program Questions | Website: coloradosprings.gov/stormwater Phone Number: 719-385-7876 Hours of Operation: Monday-Friday 8AM-5PM |
| Non-Residential Stormwater Billing | Website: coloradosprings.gov/stormwater Phone Number: 719-385-7876 Hours of Operation: Monday-Friday 8AM-5PM |
| Residential Stormwater Billing | Website: csu.org Phone Number: 719-448-4800 Hours of Operation: Monday-Friday 7AM-7PM |

Protect Yourself: The Stormwater Enterprise is managed by the City of Colorado Springs. Springs Utilities will never go to a customer's home to discuss stormwater fees or projects. Because stormwater is not a metered service, Springs Utilities, the City of Colorado Springs or its contractors will never approach customers about stormwater meters.