

Minutes
Transit Passenger Advisory Committee

Monday, May 21, 2018, 10:00 a.m.
Transit Services Administration Building
1015 Transit Drive, Large Conference Room

Call to Order, Quorum, Introductions

- A quorum was established; the meeting was called to order at 10:00 a.m.
- Susanne Whited, Committee Vice Chairperson, requested introductions from all present.

Members Present

Susanne Whited	2019	Fixed-Route Rider Advocate, Vice Chairperson
Ron Anderson	2019	Fixed-Route Rider Advocate
Larry Schaefer	2019	Fixed-Route Rider Advocate
Rick Orthwein	2019	Fixed-Route Rider Advocate
Rebecca Shields	2019	Metro Mobility Rider Advocate
Pam Burgoa	2019	for Courtney Stone, The Independence Center

Members Absent

Allison Burns	2019	Discover Goodwill, Committee Chairperson
---------------	------	--

Service Providers

Andrew Cottrell	McDonald Transit Associates Operations Manager (Fixed Route Service Provider)
Elan Rainford	McDonald Transit Associates Safety and Training Manager
Tarrence Jennings	National Transit (Metro Mobility ADA Paratransit Service Provider)

City Staff

Craig Blewitt	Transit Services Manager
Vicki McCann	Transit PR & Marketing Supervisor

Guests

Kermit Johnson Mobility Rider

Review Agenda

- A motion to approve the agenda was made, seconded, and approved.

Approval of Minutes from Previous Meeting

- A motion to approve the previous meeting minutes was made, seconded, and approved with two corrections:
 - It is Ron who will be speaking at the Senior Center
 - Susanne is reaching out to the Resource Exchange (not the Resource Center)

Public Comments (None)

New Membership Review

- There were no new membership requests this past month.

Craig Blewitt, Transit Services Manager

- Pursuing grant funding for electric buses – Low and No Emissions and VW settlement grant; doing research into what is available in terms of range once charged, cost, etc. Timing is probably a couple of years. Advantages less emissions and lower maintenance costs.
- Detours – lots with summer road work; we are working at communicating with customers to keep everyone informed before they happen if possible. Community events will also affect routes and need to be communicated.
- Joint call center – up and running on July 1.
- College Pass Program – students pay for the service; added PPCC and a new route to the Rampart Campus will start this fall.
- Received a Colorado Springs Health Foundation grant to add a route to Memorial Hospital and additional service on the PPCC Rampart route.
- Downtown Relocation Progress – going through environmental review on all three possible locations.

Andrew Cottrell, RATP Dev Operations Manager (Fixed-Route Service Provider)

- Introduced Elan Rainford, Safety and Training Manager
- Wrapped up May safety meetings; training 3 new drivers; 6 new drivers

Terrance Jennings, National Transit Operations Manager (ADA Paratransit Service Provider),

- Working on the One Ride Call Center – hired 2 new individuals, will be running by July 1
- Just finished driver training class, another is starting today.

New Topics for Discussion

- Discuss Accomplishments of last year and then also since January -
- Recruitment efforts so far
 - Rebecca waiting to hear back from Springs mission and other mental health groups
 - If you know of anyone who might be interested in TPAC; can we put a flyer on the board at the Independence Ctr.? Pam will check with Courtney.
 - Resource Exchange – Susanne is waiting to hear back from them.
 - Find a way to advertise ourselves; could use Ask Transit as a platform
 - Could we do something at upcoming community events?

Member Announcements

- Thursday, the 24th at 9a.m. Ron will be giving a talk at the senior center; information about Metro, Bustang, how to connect to the Social Security Office, and the College Pass Program
- Independence Center looking for volunteers for advocacy group

Public Comments (None)**NEXT MONTH:**

- Discuss ideas for recruitment

Adjourned

10:50