

Municipal Court Performance Survey

Section I: Access to Justice	330	O.S.	A SO	Sec.	SOF
1. I was able to easily find the courthouse, courtrooms and/or necessary facilities.	1	2	3	4	n/a
2. Court met my physical and/or language needs.	1	2	3	4	n/a
3. I was able to complete court business in a timely and effective manner.	1	2	3	4	n/a
4. Public seating was sufficient and functional.	1	2	3	4	n/a
5. Courthouse parking was convenient and available.	1	2	3	4	n/a
6. Courthouse hours of operation were convenient and reasonable.	1	2	3	4	n/a
7. The Courthouse was conveniently located and accessible.	1	2	3	4	n/a
Section II: Fairness, Equality, and Integrity					
1. Court personnel handled my case fairly and impartially.	1	2	3	4	n/a
2. Court allowed me to express my point of view.	1	2	3	4	n/a
3. Court promotes equal justice.	1	2	3	4	n/a
4. Court's instructions and decisions were clear and understandable.	1	2	3	4	n/a
Section III: Public Trust and Confidence					
1. Court treated me with courtesy, dignity and respect.	1	2	3	4	n/a
2.1 felt safe in the courthouse.	1	2	3	4	n/a
3. Court personnel were attentive and responded to me in a professional manner.	1	2	3	4	n/a
4. Courthouse facilities were clean and well maintained.	1	2	3	4	n/a
5. I have trust and confidence in the Court.	1	2	3	4	n/a
Section IV: Background Information					
What was the purpose of your visit to the court today?					
Court Hearing - Please circle one: Traffic Criminal Parking					
Referee Jury Service					
Violations Bureau/Room 108 Witness					
Probation Office/Room 230 Other					
Name of employee that you would like to acknowledge for providing exceptional cu	istoi	mer	ser	vic	e
Additional annual and the state of the state		-	-		
Additional comments/suggestions:					
Please provide your name and information if you want a court representative to conndicate your preferred method of communication (phone/e-mail)	itaci	t yo	u. A	Als	0,
Name:					
3-mail:					
Phone:					