



COLORADO SPRINGS

OLYMPIC CITY **USA**

Municipal Court

2016 Annual Report





HayDen W. Kane, II
Presiding Judge/Court Administrator

Municipal Court Mission

The Municipal Court's mission is to enhance the quality of life of the citizens of Colorado Springs by promoting public safety, traffic safety, and respect for the administration of justice by applying sanctions for violations of municipal ordinances. We are a limited jurisdiction court of record that hears and adjudicates misdemeanor, traffic and parking violations for adult/juvenile offenders.

Municipal Court Statistics

Judicial Officers and Staff

- 1 Presiding Judge/Court Administrator
- 10 Judges (all part-time—3.333 Total FTE)
- 1 Judge (Per Diem through June 30)
- 4 Court Referees (all part-time—.875 Total FTE)
- 34.5 FTE Positions (5.5 Vacant)
- 1 Temporary Employee

2016 Budget and Collections

Budget Allocation: \$3,909,870
Expenses: \$3,514,239
Collections: \$4,957,464

Comparison of Case Filings by Case Type 2015 and 2016

	2015	2016	% Change
Criminal	5,100	4,458	-12.59%
Traffic	31,576	25,273	-19.96%
Parking	32,206	30,874	-4.14%
Total	68,882	60,605	-12.02%

Comparison of Court Proceedings and Activities 2015 and 2016

	2015	2016	% Change
Hearings Scheduled	50,697	43,917	-13.38%
Warrants Issued	10,021	7,496	-25.20%
Warrants Served	8,695	6,869	-21.00%
Bench Trials	559	320	-42.75%
Jury Trials	17	15	-11.76%

Comparison of Probation Department Workloads and Activities

	2015	2016	% Change
Presentence Investigations	267	157	-41.20%
Pending Probation Cases (Open, Warrants, Absconder)	1,246	1,125	-9.71%
Attorney Appointments	2,305	2,210	-4.10%

Comparison of Court Referee Hearings (Formal and Informal) 2015 and 2016

	2015	2016	% Change
No Proof of Insurance	1017	752	-26.06%
Traffic	157	113	-28.02%
Parking	4,317	4,339	-.50%
Pet Violations	23	45	+95.65%
Exhaust/Emissions	12	2	-83.33%
Noise	5	1	-80.00%
Post Tow Hearings	60	78	+30.00%
Miscellaneous	12	1	-94.66%
Total	5,603	5,331	-4.85%

Public Comment Card Results

Municipal Court Performance Survey					Strongly Disagree	Disagree	Agree	Strongly Agree	Negative Feedback	Positive Feedback
Section I: Access to Justice										
1. I was able to easily find the courthouse, courtrooms and/or necessary facilities.	3.4%	2.0%	21.3%	73.3%	5.3%	94.7%				
2. Court met my physical and/or language needs.	3.4%	0.8%	20.5%	75.3%	4.2%	95.8%				
3. I was able to complete court business in a timely and effective manner.	5.1%	5.1%	27.0%	62.8%	10.2%	89.8%				
4. Public seating was sufficient and functional.	3.0%	2.2%	22.2%	72.6%	5.2%	94.8%				
5. Courthouse parking was convenient and available.	8.0%	9.4%	24.6%	58.1%	17.4%	82.6%				
6. Courthouse hours of operation were convenient and reasonable.	3.1%	3.2%	26.8%	67.0%	6.3%	93.8%				
7. The Courthouse was conveniently located and accessible.	2.6%	2.8%	25.2%	69.3%	5.5%	94.5%				
Access To Justice Results	4.1%	3.6%	24.0%	68.3%	7.7%	92.3%				
Section II: Fairness, Equality, and Integrity										
1. Court personnel handled my case fairly and impartially.	5.1%	3.2%	20.4%	71.2%	8.3%	91.7%				
2. Court allowed me to express my point of view.	5.0%	4.4%	21.5%	69.2%	9.4%	90.6%				
3. Court promotes equal justice.	5.8%	4.3%	23.2%	66.7%	10.1%	89.9%				
4. Court's instructions and decisions were clear and understandable.	3.9%	2.2%	34.0%	60.0%	6.1%	93.9%				
Fairness, Equality, and Integrity Results	4.9%	3.6%	24.8%	66.7%	8.5%	91.5%				
Section III: Public Trust and Confidence										
1. Court treated me with courtesy, dignity and respect.	3.6%	2.3%	19.6%	74.4%	5.9%	94.1%				
2. I felt safe in the courthouse.	3.0%	2.0%	20.5%	74.5%	4.9%	95.1%				
3. Court personnel were attentive and responded to me in a professional manner.	3.7%	1.9%	20.9%	73.5%	5.6%	94.4%				
4. Courthouse facilities were clean and well maintained.	2.7%	0.4%	20.1%	76.8%	3.1%	96.9%				
5. I have trust and confidence in the Court.	8.0%	4.8%	22.1%	65.0%	12.8%	87.2%				
Public Trust and Confidence Results	4.2%	2.3%	20.5%	72.8%	6.5%	93.5%				
Total Results									Negative	Positive
									7.6%	92.4%

Actual Statements from Comment Cards

- *"All of the staff were friendly and patient. Thank you for all that you do!"*
- *"From front door security all the way to the Judge, everyone was helpful."*
- *"Staff was very helpful and informative. They answered all of my questions and were very clear on what to expect moving forward."*
- *"Everything was clear, accurate and quick. Very polite and prompt staff."*
- *"All of your employees should be recognized for their professionalism. They all do an excellent job."*
- *"Excellent and exceptional public relations skills. I enjoyed my time spent in the court house because of the wonderful human beings."*
- *"I can't stress enough at how well everyone in this courthouse conducts themselves. Very prompt, professional, respectful. I appreciate each person here. You all do a great job. Thank you."*
- *"The courtesy everyone gave me made me feel like I'm a human and not a criminal."*
- *"Everyone was so welcoming and nice. Excellent customer service."*
- *"Phenomenal job taking care of my case without making me feel like a number."*



2016 Accomplishments

- The Colorado Springs Municipal Court added x-ray equipment and a new metal detector to the entrance of the Municipal Court Building. This upgrade not only enhances the security of the court staff and citizens, but also allows for other city departments and outside governmental agencies to utilize the building for meetings that require enhanced security.
- The Colorado Springs Municipal Court initiated the Justice Information System (JIS) architecture and workflow process documentation. This project was initiated to begin the process of replacing/rebuilding the court case management system.
- The Colorado Springs Municipal Court added three new Associate Municipal Court Judges to the bench. Joseph Dirscherl, Kristen Hoffecker and Matthew Ramirez were sworn into office on May 13th, 2016, by Mayor John Suthers.
- The Colorado Springs Municipal Court bench and staff received a 92.4% positive rating on customer comment card surveys.