



Proposed Service Changes

Spring 2022

SUMMARY

This **Spring 2022 Service Change** proposal features the restructuring of one transit service operating along the Tutt and Powers Boulevard corridors and the improvement of service on three holidays.

Mountain Metropolitan Transit (MMT) is proposing to restructure Route 23 (Galley Rd-Tutt Blvd) by splitting it into two routes, improving frequency, and operating new, battery electric buses (BEBs). MMT received funding through a federal grant to purchase the BEBs and this will be the first route in the system using this new technology. Funding for this service improvement is made possible through the Pikes Peak Rural Transportation Authority.

On Memorial Day, Independence Day, and Labor Day, MMT currently operates Sunday-level service, meaning fewer routes are available to our customers and the system stops operating early in the evening between 5:30 and 6:00 PM. MMT is proposing to operate the level of service that corresponds to the day of the week those holidays fall on. For instance, Memorial and Labor Days are always on a Monday, so approval of this proposal would mean that weekday-level service would operate on those days. Since Independence Day falls on a different day each year, MMT will operate the level of service appropriate for the day the holiday falls on. Funding for this service improvement is also made possible through the Pikes Peak Rural Transportation Authority.

Opportunities for the public to review and comment on these proposed changes will be provided through a video recording and survey. Information on how and when to view this material will be shared through our website (www.mmtransit.com), notices on our vehicles, and through social media during the week of February 28, 2022.

See below for details.

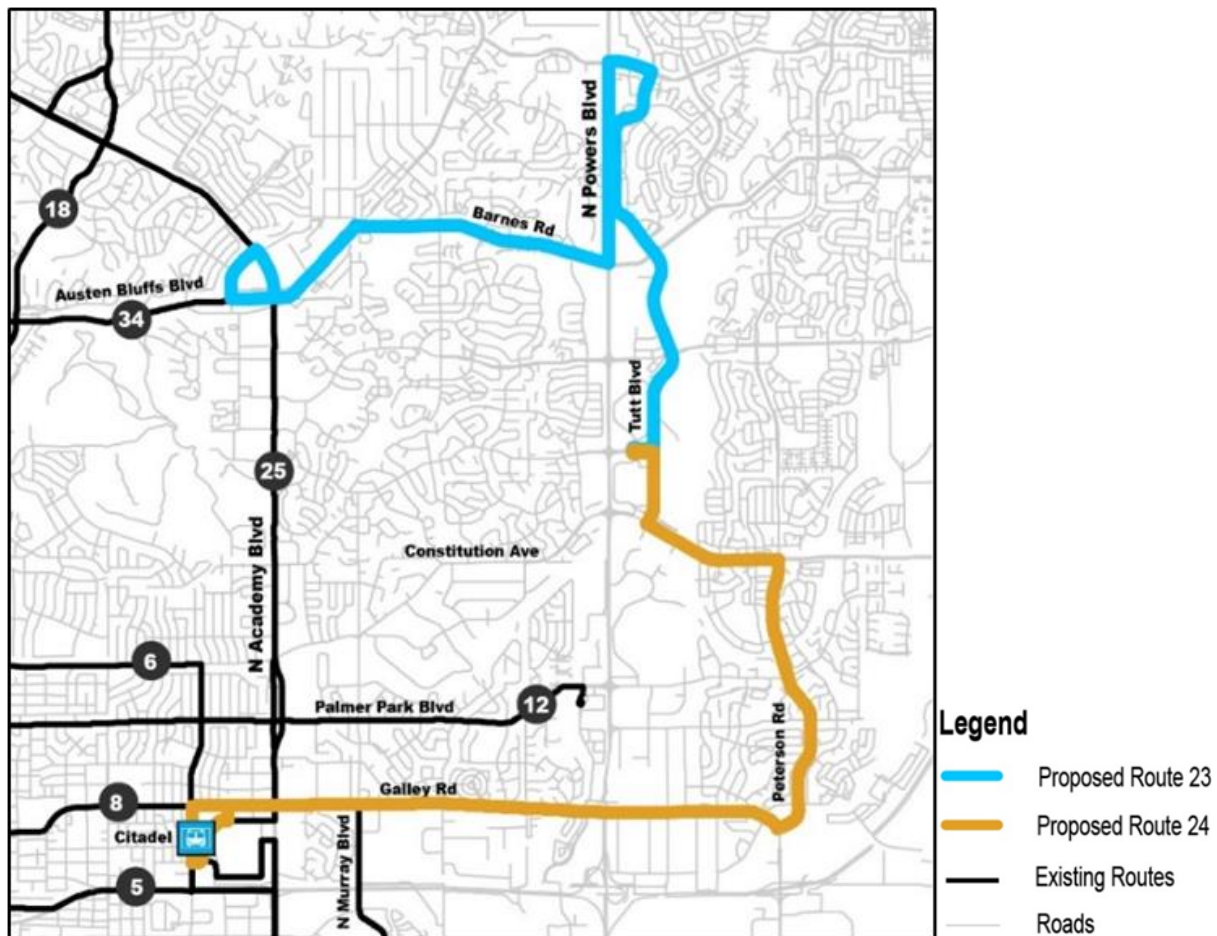
1. ROUTE RESTRUCTURE: ROUTE 23 (Barnes Rd-Tutt Blvd)

Mountain Metropolitan Transit (MMT) proposes to restructure the current Route 23 (Galley Rd-Tutt Blvd) service by splitting it into two routes. If approved, the new Route 23 will operate from Morning Sun Avenue, near Academy Boulevard and Austin Bluffs Parkway, to approximately Tutt Boulevard and Constitution Avenue. Frequency on the new Route 23 will also be improved from 60-minutes to 30-minutes and new battery electric buses will be used to operate the service. MMT received funding through a federal grant to purchase battery electric buses and this will be the first route in the system using this new technology.

The southern segment of current Route 23, from South Carefree Circle and Tutt Boulevard to the Citadel Mall Transfer Center, will be renamed Route 24 (Galley Rd-Tutt Blvd).

Funding for this service improvement is made possible through the Pikes Peak Rural Transportation Authority. The proposed routings for both routes can be seen in the map below.

Proposed Implementation – Sunday, April 24, 2022



2. SERVICE IMPROVEMENT: Operating Regular Service on Holidays

Currently on Memorial Day, Independence Day, and Labor Day, MMT operates Sunday-level service, meaning less service is available to our customers and the system stops operating early in the evening between 5:30 and 6:00 PM. MMT is proposing to operate the level of service that corresponds to the day of the week those holidays fall on. For instance, Memorial and Labor Days are always on a Monday, so approval of this proposal would mean that weekday-level service would operate on those days. Since Independence Day falls on a different day each year, MMT will operate the level of service appropriate for the day the holiday falls on.

Customers have asked for this improvement since there is still a need for transit users to travel on these holidays. Funding for this service improvement is made possible through the Pikes Peak Rural Transportation Authority.

Proposed Implementation – Sunday, April 24, 2022

RATIONALE

The service changes identified above were assembled after analyzing route performance and ridership data, customer comments, and coordination with our regional partners.

PROCESS

A virtual public outreach process will again be used to seek public comments. A video outlining the proposed service changes and instructions for how to provide feedback will be made available to the public through several outlets – www.mmtransit.com, social media, and through **Rider Alerts** posted on our buses. The video will be made available the week of February 28, 2022.

The final service change recommendation will be made after completion of the public process and the public comment period. Decisions will be made in consideration of the comments received, benefits and other impacts to the community and the riding public, transit system operational requirements, and consistency with the City of Colorado Springs and Mountain Metropolitan Transit's objectives.