

**2018-2019**

**Summary of Homeless Shelter  
Capacity within Colorado Springs**

October 2018



## **BACKGROUND**

The Summary of Homeless Shelter Capacity within Colorado Springs is prepared by homeless services providers to describe how individuals without shelter are provided access to shelter throughout the year. This summary was developed with input from the following partnering agencies:

- Ascending to Health Respite Care
- Blackbird Outreach
- Catholic Charities of Central Colorado
- City of Colorado Springs
  - Community Initiatives
  - Police Department
  - Fire Department
  - Office of Emergency Management
  - Parks and Recreation
  - Public Communications
  - Public Safety Communications Center
- Crawford House
- Family Promise of Colorado Springs
- First Presbyterian Church of Colorado Springs
- First Congregational Church
- First United Methodist Church
- Homeward Pikes Peak
- Pikes Peak Continuum of Care
- Pikes Peak Library District
- Pikes Peak United Way
- Rocky Mountain Human Services
- Springs Rescue Mission
- TESSA
- The Salvation Army
- Urban Peak Colorado Springs

## **DOCUMENT SCOPE AND MAINTENANCE**

The Summary of Homeless Shelter Capacity within Colorado Springs for 2018-2019 covers the period beginning September 2018 and ending August 2019

At a minimum the summary will be reviewed annually no later than the month of August by representatives from the partnering agencies. The annual summary will be disseminated among partnering and supporting agencies as appropriate no later than September 1.

## **DOCUMENT ADMINSTRATOR**

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## **PUBLIC NOTIFICATION**

This document will also be posted on the City's HelpCOS website at <https://coloradosprings.gov/helpcos>.

## **IN CASE OF EMERGENCY**

If an emergency arises, please dial 9-1-1 to reach Public Safety Communications Center (dispatch). All participating agencies should have a Continuation of Operations plan (COOP) in place in the event of a natural disaster or other emergency.

## **MEDIA INQUIRIES**

If assistance is needed with media inquiries, please contact City Communications at 719-385-5906.

## **YEAR-ROUND SHELTER OPERATIONS**

### **Adult Men and Women and Families with Children**

The Salvation Army RJ Montgomery New Hope Center  
709 South Sierra Madre  
Colorado Springs, CO 80903  
Operations Manager: Karen Daugherty

220 beds  
    120 beds for men  
    100 beds for women and families

This shelter operates year-round.

## **Families with Children**

Catholic Charities- Family Connections  
917 E Moreno  
Colorado Springs, CO 80903  
Up to 5 families

Catholic Charities has a limited number of motel vouchers to offer for families in crisis who cannot be accommodated in shelters for lack of space. Vouchers are available by referral from the Salvation Army/RJ Montgomery for routine placement or law enforcement for emergency placement. This is a winter shelter program with permanent exception of law enforcement and in cases of extreme threat based on referral from community partners. Families must meet the program criteria and participate in case management for the vouchers. Catholic Charities will send out CHAP announcements to provider network in order to ensure best contact info at all times.

### Voucher Criteria:

- Only considered (1) if there are no beds available at RJ or they cannot stay because of special needs/circumstances (RJ makes that determination not the family) or (2) if determined by CSPD (HOT) that immediate placement is warranted
- Must have income and next steps in place (solid plan for after the 3 days – how this stay will make a difference in overall picture and not just a temporary respite from being on the streets, in the car) or if weather is life threatening and young children involved
- Must have an appointment, no drop-ins
- Non-CSPD placements are subject to fund availability

Catholic Charities – Marian House  
14 W. Bijou  
Colorado Springs, CO 80903  
Hanifen Center Programs—Client Services, Community Outreach, & Life Skills  
30-35 people

Catholic Charities – Marian House Facility houses a dining room for daily meal service and emergency and self-sufficiency programming through its Hanifen Center Programs. The facility is open for meal service daily (365 days) and for client services Monday – Friday 10:30 am – 1:00 pm. In the event that the high temperature for the day is forecast to be below 20 degrees for two or more consecutive days, the hours of the Hanifen Center will be extended to 8 am through 1 pm Monday through Friday. Pets cannot be accommodated. Day operations are for individuals or families need immediate, temporary respite from dangerous weather conditions. Program service users will have priority for day shelter during regularly scheduled hours of 10:30 am - 1:00 pm.

## **Adult Men and Women Only**

Springs Rescue Mission  
25 West Las Vegas  
Colorado Springs, CO 80903  
Shelter Manager: Robert Farmer

This shelter operates year-round and provides temporary shelter to adults (18+) experiencing homelessness.

### Men Shelter Capacity (After expansion complete 12/10/18)

Summer- 324  
Winter- 344  
282 bunk beds with additional guests on mats

### Women Shelter Capacity (After expansion complete 12/10/18)

Summer- 101  
Winter- 106  
96 bunk beds with additional on mats

### Winter Emergency Day Operations

Springs Rescue Mission Resource Center  
19 West Las Vegas  
Colorado Springs, CO 80903

Approximately 120 people

Springs Rescue Mission (SRM) Resource Center (RC) is co-located with the SRM Shelter. RC will open regularly in the SRM shelter area from 8am – 12:00pm and from 1:00 pm – 3:45 every day of the year.

Springs Rescue Mission Resource Center services: Showers and laundry services are available to guests daily. Sign-up sheets are accessed at the Resource Desk. On weekdays, a Springs Rescue Mission Navigator and partner agency appointments are available and require clients to sign up at the Resource Desk.

In the event that the high temperature for the day is forecast to be below 20 degrees Fahrenheit for two or more consecutive days, the hours of the Resource Center will be extended to 5 pm Monday through Friday and additionally opened from 8 am to 5 pm on Saturday and Sunday to provide a place of safety for individuals who are homeless (as well as their pets).

Day operations can accommodate guests who would otherwise be subject to dangerous weather conditions.

## **Respite Care**

Ascending to Health Respite Care  
1902 E Boulder St.  
Colorado Springs, CO 80909  
Program Manager: Melissa Black  
Client Navigator: Kory Neugebauer  
8 beds (up to 20 spots with motel vouchers)

Ascending to Health Respite care provides a safe and supportive place for individuals who are homeless to recuperate once ready for release from the hospital. Must have a hospital referral before admittance.

## **Unaccompanied Youth (Ages 15 through 20)**

*Unaccompanied youth under age 18 CANNOT be accommodated at The Salvation Army or Springs Rescue Mission shelters.*

Urban Peak Colorado Springs  
423 East Cucharras Street  
Colorado Springs, CO 80903  
Shelter Supervisor: Becky Saad

20 beds  
Operates year-round.

*After hours, please call 719-205-7129 and listen to the full message – they will have information on how to contact for after-hours urgent situations.*

## **Domestic Violence Shelter for Women**

TESSA of Colorado Springs  
Call crisis line: 719-633-3819  
32 beds  
Operates Year Round

TESSA's Safehouse provides emergency shelter, food, case management, counseling, and support to female survivors and their children. The Safehouse Program can provide short-term safe shelter vouchers for local hotels to male victims and their children. Safehouse residents have access to many support services including confidential advocacy, counseling (adults and children), court support, and assistance with multiple local resources.

## **EMERGENCY SHELTER EVACUATION OR SHUTDOWN**

### Scope

Applies if any of the following shelters is forced to evacuate or shut down due to an emergency:

- The Salvation Army, R.J. Montgomery New Hope Center
- Urban Peak Colorado Springs
- Springs Rescue Mission
- Family Promise
- TESSA of Colorado Springs

### Assumptions

- If a shelter is forced to evacuate and relocate, the evacuating shelter will move their staff and equipment to the alternate location if at all possible.
- If available, the alternate facility will provide access to their facility.
- Unless previously agreed upon, the alternate location will not be managing or supervising shelter operations.

### Process

In the event that a shelter must be evacuated and an alternate shelter is needed, the evacuating shelter will:

- Contact and coordinate with the other shelter partners as appropriate.
- Notify the Public Safety Communications Center at 719-444-7000.
- Communicate the estimated duration of evacuation and/shut down.
- If the evacuating shelter cannot find an alternate location, then the evacuating shelter can contact Public Safety Communications Center at 719-444-7000 and request OEM assistance to identify an alternate facility.

Once a viable alternate facility is identified, the evacuating facility will:

- Coordinate any agreements with the alternate facility.
- Coordinate the movement of staff and equipment to the alternate facility if possible.

