



Colorado Springs Parks, Recreation and Cultural Services

Code of Conduct

Purpose: The purpose of this policy is to outline and identify a Code of Conduct in Colorado Springs Parks, Recreation and Cultural Services' facilities and programs. Every person should be able to expect to recreate and participate in our facilities and programs without worry or threat from other users or groups. All individuals are welcome and are expected to abide by this Code of Conduct.

Philosophy: The City of Colorado Springs Parks, Recreation and Cultural Services Department cultivates an atmosphere of acceptance, courtesy, and respect. The purpose of this Code of Conduct is to outline behavior that is valued and required of users, guests, and spectators, but also behaviors that are prohibited. This allows the Parks, Recreation and Cultural Services Department to protect the wellbeing and safety of visitors, users, guests, spectators, employees, and volunteers. No action, behavior, or conduct should interfere with another's use and enjoyment or job or function in a Department facility or program, nor damage or destroy Department equipment, facilities, or property.

Department facilities and spaces shall include, but are not limited to, City community centers and spray grounds, ice skating arenas and rinks, Department offices and buildings, and sporting fields and facilities.

Programs shall be defined as any gathering for an organized or intended purpose, that is led, facilitated, or otherwise hosted by the Department or its designee, contractor, or volunteer. Programs may be activities, classes, events, gatherings, socials, special events, or similar-type activities sponsored by the City.

Policy

1. Patrons, participants, and visitors agree to abide by this Code of Conduct upon access to Department facilities, spaces, and while on the premises of any Department facility and/or while participating in Department programs:
 - a. Demonstrate respect, regardless of individual opinion, for ethnicity, gender, race, sexuality, age, disability, national origin, religion, or military status.
 - b. Always treat staff, other users, and visitors with respect and courtesy, even when conveying a complaint or disagreement.
 - c. Express and practice civility that encourages discussion and exemplifies acceptance, consideration, and restraint.

- d. Exhibit care and concern for the safety and well-being of fellow citizens and exhibit a sense of community goodwill and citizenship.
 - e. Cooperate with law enforcement or Department staff to protect targets of offensive or inappropriate behavior.
2. The following inappropriate behaviors may result in voluntary or involuntary loss of access to and/or use of Department facilities, spaces, or programs, temporarily or indefinitely. This Code of Conduct does not apply to traditional public forums such as public parks, streets, and sidewalks.
- a. Behavior that is or could be construed as abusive, aggressive, harassing, threatening, intimidating, dangerous, lewd, criminal, or violent.
 - b. Language or gestures that are loud, abusive, intimidating, threatening, foul, or insulting.
 - c. Engaging in any activity or behavior prohibited by law, City policy, or facility or program rule.
 - d. Exhibiting disruptive or unsafe behavior, including any conduct that interferes with use or enjoyment of the facility or programs by other patrons, or with the functioning of staff or volunteers.
 - e. Activities or behaviors (that are outside of the standard scope of a program or activity) that result in injury or harm to any patron, volunteer or staff, facilities, equipment, or property.
 - f. Improper use or abuse of facility restrooms. In addition to those activities prohibited by this standard, restrooms may not be used for personal bathing, as laundry facilities, loitering, or for sleeping purposes.
 - g. Failure to wear clothing covering the upper body and genitalia or failure to wear shoes in a Department facility or program, except where specifically permitted.
 - h. Having a smell or lack of hygiene that may interfere with general enjoyment of Department facilities, spaces, or programs by participants, guests, or other visitors.
 - i. Soliciting the sale of any merchandise or services without prior consent of Department staff.
 - j. Disruptive, defiant, or inappropriate activities including downloading and/or viewing of pornographic materials.
 - k. Use and/or sale of drugs, drug paraphernalia, tobacco, tobacco products or alcohol (outside of permitted use) inside Department facilities.
 - l. Bringing unauthorized animals into Department facilities marked animals prohibited, except authorized or ADA service animals.
 - m. Riding skateboards, roller skates, bicycles, rollerblades, scooters, or other wheeled devices inside or on Department facilities, grounds, or equipment, except ADA assistive devices or as specifically authorized by the Department.

3. Persons charged with any type of criminal activity that has a “No Contact Order” or “No Trespass Order” or any individual with a “No Contact Order” or “No Trespass Order” are restricted from recreation and community facilities, spaces, and programs.

Procedure

1. The City of Colorado Springs Parks, Recreation and Cultural Services reserves the following rights to remedy violations of the Code of Conduct:
 - a. City, Department, and its staff, volunteers, or Public Safety personnel may deny access to any person or group of persons it reasonably believes is at imminent risk of violating this Code of Conduct.
 - b. City and Department staff, volunteers, or Public Safety personnel may ask patrons exhibiting inappropriate behavior to modify their behavior or to voluntarily leave the facility/space immediately.
 - c. Non-compliance with the Code of Conduct may result in patron or group of patrons being required to involuntarily leave the facility, and may result in arrest and prosecution, and/or denial of access to facility, space, or programs for a prescribed period or indefinitely.
 - d. Departure, removal, or expulsion from a facility and/or program may result in the forfeiture of program or facility fees. As well, additional fees and/or charges associated with violating this policy may be assessed.

Document Reference

- Patron Code of Conduct posters/signage in facilities
- Sports League Behavioral Policies
- Youth and Adult Sports Policy and Procedure Manual
- Therapeutic Recreation program and staff policies
- Sertich Ice Arena program and facility policies
- Acacia Ice Rink program and facility policies
- Summer camp policies and procedures
- Community Center facilities, programs, and staff handbooks