

**Garden of the Gods Park Restroom Facilities Improvement Plan  
Survey Monkey Results  
Nov. 2017**

**SurveyMonkey Questionnaire: The 11-question survey active through the month of October was distributed the following ways:**

- URL to the survey posted on the Garden of The Gods Park website (<https://coloradosprings.gov/GOGrestrooms>)
- E-Blast flyer of the public open house and link to website (survey) to a database of approximately 854 email addresses.
- Posts from the City of Colorado Springs' social media channels
- Information emailed to approximately 37 organizations to post on website or social media channels

**The following is a summary of the SurveyMonkey feedback. (See attachments for complete SurveyMonkey results.) A total of 242 people took the survey and approximately 175 completes.**

**Usage:**

Approximately 86% of the respondents have used the restrooms at the Park. Only 14% have never used them.

Of the 197 survey participants, 25% visited the restrooms within the last month, 38% over the summer of 2017, 22% within the last year and 15% longer than one year ago.

**Location Preference:**

136 respondents (69%) did not have a current restroom preference at the Park. And 61 (31%) of the respondents had a preferred location. Approximately 43 of those respondents preferred the North Main restrooms. Other preferred locations that were mentioned:

- Main Entrance (2)
- Gift Shop
- Scotsman Picnic Area (4)
- GOG Store
- Outside the Park
- Visitor Center (2)
- Trading Post

**Current Restroom Facilities Rating:**

When rating the current restroom facilities 28 (14.29%) respondents felt they were good, 97 (49%) felt they were fair and 68 (35%) rated them poor.

55 (28%) respondents felt that the Garden of the Gods Parks restrooms are OFTEN normally clean, while 144 (58%) felt they were SOMETIMES clean, and 18 (9%) felt they were NEVER clean.

## Knowledge of Current Location and Convenience

Of 196 respondents, 72 (37%) knew the current locations for the restrooms in Garden of the Gods Park; the remaining 124 respondents did not know this information.

Sixty-nine (36%) respondents felt the current Garden of the Gods Park restrooms felt they were conveniently located. Forty-one (21%) felt they were NOT conveniently located and 84 (43%) did not have an opinion.

## Public Park Restroom Features

There were 175 respondents that chose to rank the public park restroom features. Some respondents did not rank every feature. Of the 24 features that were provided for ranking, the top five features that were **Very Important/ Important** to respondents were:

	Very Important	Important	Wt. Avg.
• Are safe to use at all times	85% 148 (N)	15% 26 (N)	3.83
• Are clean and well maintained (soap, paper, hand dryers)	72% 125 (N)	26% 46 (N)	3.66
• Have a pleasant or neutral smell	47% 83 (N)	46% 80 (N)	3.29
• Can be used evenings/weekend	57% 100 (N)	35% 63 (N)	3.39
• Are free of graffiti or damage	49% 85 (N)	43% 76 (N)	3.29

Other highly rated features were:

- Can be easily used by seniors 3.18 wt. avg.
- Are conveniently located in places you visit in the park 3.12 wt. avg.
- Enough toilets are provided to minimize waiting/queues 3.12 wt. avg.
- Has adequate outside lighting 3.08 wt. avg.

Of the 24 features respondents ranked by respondent the following features were ranked least important (Not Important/Not At All Important).

- Can be used by only one person at a time 1.39 wt. avg.
- Provide needle/sharp disposable container 1.46 wt. avg.
- Has a "Family Use" restroom 1.66 wt. avg.
- Adjacent information/interpretive displays 1.73 wt. avg.
- Plumbs toilets vs. "vault" 1.90 wt. avg.

## Preferred Location for Additional Restroom

When respondents were asked about placement of an additional restroom location, 92 (53%) selected Location #1 - Central Garden/Parking Lot 7, and 47 (27%) selected Location #2 – Central Garden/Parking Lot 4. However, there was an error where the map did not match the description of the answer in the key, it is our assumption that most respondents selected the location based on the map. We feel this question has an 80% degree of accuracy.

Other locations that were selected by respondents were:

- Location #3 – Parking Lot 10 (25)
- Near Balanced Rock (4)
- Gateway Road side of rocks in Central Garden
- Further south somewhere

### **Design Features for New Restroom Facilities**

Respondents (171) ranked the following three design features as the most important features when designing new restroom facilities:

- Water conservation 5.77 score
- Complement and blend design to surrounding environment 5.54 score
- Low impact design 5.25 score

Fifty-six respondents felt these features were all equally important.

The respondents (171) felt the following design features were least important design features:

- Sustainable materials used in construction 4.24 score
- Alternative energy use 4.26 score

Respondents scored the remaining features in the middle; Energy Conservation (4.95 score), and Aesthetically pleasing design (4.71 score)

### **Additional Improvement Comments:**

- Adequate women facilities
- More stalls
- Drinking fountains / bottle water filling station
- Vault “SST” units
- Don’t spoil the visual landscape
- More restrooms rather than prettier ones
- Hand soap/hand dryers
- Adequate water pressure
- Maintained / regular and quick cleaning schedules
- Limit traffic through Park
- Safe
- Dog leash holders
- Dog waste disposal receptacles
- Emergency call buttons
- Freeze proof
- Stall doors
- Open 24/7 / 365 day/yr.
- More vault toilets in less used areas (trail heads / parking lot areas)
- Lots of restroom directional signs at trail intersections

- Use local Colorado sub-contractors
- Low impact / blend in with the park
- Environmental considerations most important
- Stop allowing parked to be used as a restroom for horses (trail damage).
- Individual stalls and year-round use at Scotsman location
- Upgrade and enlarge existing restroom
- Preserve the Park vs. big construction projects
- More parking or shuttle
- Horse bathroom
- Robust facilities
- Easy to maintain
- Enforce no parking in bike lanes
- Adding a mirror
- No unpleasant smell
- Don't go overboard, but do what is needed without wasting money