

Eviction Diversion Mediation Program

Free Mediation Between Tenants and Landlords

What is the Eviction Diversion Mediation Program?

This free program is offered through the Office of Dispute Resolution. When there is a dispute between a landlord and tenant involving security deposits, non-payment of rent and/or alleged lease violations, the parties can attend mediation. Mediation uses trained, neutral third parties who help the parties talk to each other about the issues and find a mutually beneficial solution. The agreement is put in writing and signed by the parties. The mediation is held remotely, and each party can choose to attend by video conference or phone. Mediation usually takes place within a week of the written request to participate in this program.

Please Note: Mediation through this program is limited to conflicts involving non-payment of rent, alleged lease violations, and security deposits. To address issues that are outside of this program's scope (such as probate, family law, or commercial leases), the parties should contact the Office of Dispute Resolution (at coloradoodr.org) to find a contract ODR mediator who handles those issues and schedule directly with the mediator.

Why mediate?

It's free! Mediation through this program is free to landlords and tenants.

Mediation is less stressful. A mediation session is informal, as compared to the formality and stress of appearing in court. You have control over the outcome and may experience less stress compared to litigation. Plus, you have the ability to move on with your life and put the matter behind you.

Mediation can resolve a dispute much more quickly. A mediation session can be scheduled much more quickly than a court hearing, as our mediators are much more accessible than the single judge or magistrate to whom your case has been assigned. Plus, mediation is done via video conference or telephone.

Mediation can produce a creative solution which is more satisfying and enduring. The parties can address their immediate and long term needs and interests, and they have greater ownership of an agreement that they have crafted themselves.

Mediation is confidential. Unlike court procedures, mediation communications are confidential. A mediation agreement signed by all parties is binding, however, and if filed with the court, may become an enforceable court order.

About Our Mediators

Our mediators have received professional mediation training and know the basics of tenant-landlord law as it relates to the eviction process. They also have passed Judicial Department background checks and are subject to a complaint process.

Interested and Qualified for the Program? Sign-Up Here:

<https://forms.gle/4L7KtRHJ6Cw8UsaX8>

