

COVID-19 Standard Operating Procedures October 1,2020

Operating principles based on CDC, CDPHE, City of Colorado Springs and the El Paso County Health Department guidelines

SAFETY GUIDELINES:

- By purchasing a tee time at Patty Jewett and Valley Hi Golf Courses, you acknowledge awareness that your participation may involve exposure to all the risks of playing golf outdoors including exposure to the COVID-19 virus.
- If you are feeling sick or in a high-risk category for COVID-19 PLEASE STAY HOME
- **MASK OR FACE COVERINGS ARE REQUIRED** in the Golf Shops, Restaurants and Clubhouses. By wearing a mask or face covering you can protect others.
- Social distancing must be followed by all staff and guests. Please remain 6 feet or greater distance from other players and staff at all times.
- Before, During and Following play, please do not gather in groups of 10 or more.

CURRENT GOLF OPERATIONS:

The Golf Course Restaurants open at 8:00AM First Tee Time is 9:04AM

- NO walk-on play permitted, www.coloradosprings.gov/golf to book a tee time
- The Golf Shop & Clubhouse are OPEN with limited in-store traffic – No more than TWO (2) guests will be allowed in the Golf Shop at any time.
- Golf merchandise is available for purchase in the Golf Shop.
- Tee Times before 11:00AM are for 18-Hole play only (Patty Jewett - Peak and Plains).
- The back 9 is closed for 9-hole starts, 18-hole turns only.
- Patty Jewett will NOT be following a rotating schedule at this time.
- Only Daily and Permit fees are available. No discount fees are available at this time.
- We request golfers arrive at the course no more than 30 minutes prior to scheduled tee time.
- All tee times MUST be made online at www.coloradosprings.gov/golf
- Courses will ONLY be open to paid golfers with a tee time.
- All players must have their own set of golf clubs and bag.
- No rental clubs available.
- Practice Areas are OPEN for paid customers. Please maintain social distancing at all times.
- Rainchecks will only be issued on the day of play. Once a player starts a 9 we will not issue a raincheck for that 9. Please be aware of the daily weather forecast and plan accordingly. Golfers will not be allowed to gather in shelters or clubhouses.
- Tee Time Cancellations must be received by our Golf Shops staff at least 24 hours in advance to qualify for a refund. Patty Jewett (719-385-6963) and Valley Hi (719-385-6967).
- If you book fewer than (4) players, you may be paired with other players.
- Tee time intervals are spaced to encourage social distancing. Please maintain your pace and distance behind the group in front of you and do not congregate with other groups on the property.
- Scorecards will be available upon request (No Pencils). An electronic version of the scorecard is available on our APP. <https://manager.gallusgolf.com/DownloadApp/322/City-of-Colorado-Springs-Golf>

GOLF CART POLICY:

Due to the EXTREME demand for golf carts, we cannot guarantee a golf cart will be available for your tee time.

- DOUBLE RIDER Golf Carts are available for all players. It is recommended that double riders not from the same household wear a face covering while in the cart together. Carts will be assigned when available and no earlier than 15 minutes before tee time. Please come prepared to walk if carts are not available.
- SINGLE RIDER Carts are also available. Carts will be assigned when available and no earlier than 15 minutes before tee time. Please come prepared to walk if carts are not available.

PAYING FOR TEE TIMES:

- ONLINE Tee Times and Payment will be required for play on the course.
- www.coloradosprings.gov/golf or <https://manager.gallusgolf.com/DownloadApp/322/City-of-Colorado-Springs-Golf>
- Golf Shops are OPEN for check-in on the day of play. Support our Golf Shop.
- Please arrive at least 15 minutes prior to your tee time to ensure check-in and that your group tees off on time to maintain pace of play.
- Cash and checks will not be accepted at this time.

ARRIVING AT THE COURSE:

- Outside alcoholic beverages are NOT permitted at any time by State Law. If caught you will be asked to surrender or leave the course without a refund. Please support our concessionaires!
- The Clubhouse, Golf Shop and Restaurants are OPEN for purchases and check-in.
- After check-in, please feel free to utilize the Practice Facility and purchase items from the Restaurant.
- Please DO NOT head to the first tee until your tee time to avoid gathering in groups.

ON THE COURSE:

- Rakes have been removed – please create preferred lies in all bunkers.
- Water WILL NOT be available on the golf course - please plan accordingly.
- If you need a GPS for the course and scorecards, we encourage you to download the Gallus Golf App from your phone's app store. Scorecards available for individual use, no pencils will be given out, please bring your own.
- Beverage carts will be available as weather permits.
- Once your round is finished, please do not congregate in the parking lot.

RESTROOMS:

- Clubhouse and on-course restrooms will be available for use.
- Elevated cleaning and disinfecting protocols are in place throughout the property.

THE PATTY JEWETT BAR & GRILL AND THE VALLY HI GRILL & PUB:

OPEN daily at 8:00AM to Close.

- Restaurant and patio seating is limited to 50% capacity, Face coverings are required in our Restaurants when not eating or drinking.
- Clubhouses are closed to social gatherings, card games and billiards etc.
- Ensure you maintain the minimum social distance requirement. Always maintain at least 6 feet of distance between you and all parties of your group. Gatherings over 10 people are NOT allowed.

Our highest priority continues to be the health and safety of all guests and staff who come to play Patty Jewett and Valley Hi Golf Courses. Golfers are asked to please help keep the golf course open by adhering to and respecting the safety guidelines that have been implemented. Guests that cannot adhere to or respect the guidelines will be asked to leave without refund.

Thank you for your understanding of the restricted golf policy. We look forward to resuming additional operations in the future as soon as it is deemed safe to do so. That decision will be based on state, local and national health guidelines. By following these rules, you will allow us to continue to operate under the El Paso County Health Department guidelines.